

CONTRACT AND GENERAL CONDITIONS SERVICE SOFTWARE DTS Contacts version 2.0 dated 15/01/2015

These general conditions regulate the relations between the DT SPAZIO SISTEMI s.a.s, hereinafter referred to as Company, and the purchaser of the DTS service, hereinafter called customer.

Art. 1 - Introduction

1.1 the customer declares to have verified and found to be the DTS service meets their needs and the company has received all the information and explanations that were required to sign this agreement.

1.2 The contract aims to define the technical and financial conditions under which the company engages with the customer.

1.3 these general terms of service can be integrated if with special conditions and/or any attachments provided by Company to customer.

Art. 2 - Object

2.1 The DTS Service paid by the company management is a software application with web interface can be used via the Internet. The software manages the operation and organization of work for companies that operate in the field of relocation and transportation.

Art. 3 - Ways to use

3.1 the service is provided by the Company through an interconnected infrastructure of server computers to the Internet and accessible through public static ip numbers and/or domain names are configured correctly.

3.2 the customer may use the service by linking to it infrastructure via the Internet and using the technical procedure communicated by the company.

3.3 access to the Internet and the guarantee of the continuity of its link is total responsibility of the customer that the provider will choose independently the trust provider.

Art. 4 - Obligations of the company

4.1 the Company undertakes to make all the efforts and attention necessary to provide a quality service and online communications information provided to the customer. The company delivers its services using additional services and benefits of other suppliers chosen according to quality criteria in order to ensure the customer with the best compromise in terms of cost/performance.

4.2 the company ensures access to the service via the internet 24 hours a day 365 days a year; reserves the right to discontinue the service to conduct a technical intervention to improve operation or for urgent technical intervention to restore service.

4.3 the company shall ensure, through the basic backup service included in the service, to protect the files registered in the database software of the customer; the backup is included in the service runs 1 (a) once a week.

4.4. In any event the company is not responsible for the nature of the data inserted, images and documents as well as any other type of files put online by the customer that is and remains the sole owner for the purposes of legality and the processing of personal information/privacy and copyright.

4.5 the company promises and ensures that the data and information entered by the customer through the service and recorded on file will never be disclosed or used for any purpose if not in agreement with the client, for reasons of assistance and/or correction of any incorrect data records because of failure to attribute technical software.

4.6. In any event, at the request of the judicial authorities, the company must provide authorities with the information you want.

Art. 5 - Responsibilities of the company

5.1. the Company shall not be liable if the obligations under this section is prevented, restricted or made difficult by fire, explosion, malfunction of transmission networks, ruin of installations, epidemic, earthquake, flood, power failure, embargo, war, law, order, demands or requirements of public authorities, strike, boycott, withdrawal of authorisation by the telephone operator, or other circumstances beyond the control of the company.

5.2 In such cases, subject to the timely notification to the customer, the company shall be exempt from execution of its obligations for the time necessary to any restore normal conditions; If the time required will continue for a period exceeding 30 days from notification to the customer, either party may withdraw from this contract without the right to compensation for one or the other party.

5.3 the company reserves the right to withdraw from the contract without compensation to the customer for:

- non-compliant use of the service by customer or its customers, fault, negligence, omission or failure on his part, not compliance guidance
- disclosure or misuse of any password sent in confidence to the customer
- fault, negligence or omission by a third party over which the company has no power to control or surveillance
- application for temporary or permanent interruption of the service rendered by an administrative or judicial authority or formal notice by a third party alleging the infringement of his rights
- destruction/partial or total loss of the information saved as a result of a mistake or error attributable directly or indirectly to the customer.

Art. 6 - Customer responsibility

6.1 the customer is the sole and exclusive responsibility of the password needed to use his service. The company disclaims any liability for the misuse or fraudulent password made available to the customer.

6.2 the customer will be solely responsible for the failure of the service caused by the use of its own staff or by any other person to whom the customer has given his or her password. In addition, the customer shall be solely responsible for the loss of the own password. The customer can ask the company to generate a new password in case you forget or another and the service will be billed according to the price list in force.

6.3 all data, information, images, documents, and their nature entered by the customer through the service software and recorded in a dedicated database store is part of the software are and remain the property of the customer esclusivà that if he takes full responsibility and undertakes in particular to forward any notices required by the guarantor authority for the protection of personal privacy.

Art. 7 - Duration of contract and Payments

7.1 DTS service can be booked through advance payment for a period of:

- 1 month
- 12 months

The duration of the contract is then compared to the duration of the period booked.

7.2 at the expiration date, the customer can renew the service for the period desired.

7.3 In the event of renewal, the customer must pay the amount of the booked period within 5 days after the expiry of the previous period; If the amount due is not paid within the period the company reserves the right to terminate the service and deliver the latest backup archives to the customer.

7.4 the customer may request the Holding a temporary suspension of service for a maximum of 3 (three) months, in which case the price will be 20% of the price list in force and will be recalculated on the basis of the monthly fee. Suspension of the service may be applied for 1 (one) once during a year.

Art. 8 - Terms of use

8.1 the Customer hereby acknowledges that the fluctuation of bandwidth and the criticality of the access provider are elements that can cause a discontinuity in the services offered by the company beyond its means. Moreover, the service is restricted, suspended or limited by law the company:

- If there are indications that the customer uses the services that are provided for an activity, whatever it is, does not comply with the present general conditions;

Art. 9 - Information on customer service and compliance

9.1 the customer acknowledges having verified the compliance of the material and service to your needs and have received by the company with all information and advice you need to subscribe to this commitment with knowledge of the facts.

Art. 10 - Personal data

10.1 the company will inform the Customer that his data are recorded and are subject to processing in compliance with d.Lgs. 196/2003 (italian law). Consequently, the customer has a right of access, of modification, correction and deletion

of his data collected pursuant to article 7 of the aforesaid d.Lgs. 196/2003 (italian law), writing with a registered letter to:
DT SPAZIO SISTEMI s.a.s. DI ALFREDO PRESTA via Fratelli Poggini 52 00133 Rome Italy

Art. 11 - Jurisdiction

11.1. any dispute concerning the interpretation and execution of this Agreement shall be exclusively the Court of Rome being regarded as the place of conclusion of the contract, the company's domicile for tax purposes. No derogations are admitted to that jurisdiction.